SUPPORTING PEOPLE SERVICES

DIRECTORY
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INTRODUCTION

WHAT IS SUPPORTING PEOPLE?

The Supporting People programme funds, monitors and develops supported housing and housing related support services for vulnerable people.

The services are aimed at enabling people who need help to develop independent living skills or main independence in the community.

Services focus on preventing or solving problems that might lead to homelessness, residential care, hospital admissions or offending.

WHAT IS HOUSING RELATED SUPPORT?

Housing Related Support can help people gain the skills needed to be able to maintain or develop the capacity to live independently and contribute positively to the community.

Support can be provided within Supported or Emergency accommodation, or at their own home. Support should empower them to be independent

Support can be provided to assist;

- Signposting and assistance to link to other agencies, drug and alcohol services, education, training, employment and health services;
- Settle and maintain your home, including managing a tenancy;
- Budget, manage finances, and maximise income;
- Develop practical living skills
- Rebuild/develop links with social networks/family; reduce social isolation
- Increase your personal safety and security.
- Advice on housing issues, resettlement, arrears, eviction etc

WHO DOES SUPPORTING PEOPLE SUPPORT?

Support is available to those who do not have their own accommodation but require Supported or Emergency accommodation or those who have their own homes, tenants or owner occupiers. The projects are not suitable for those who will not be able to live independently.

Support can also be provided to those who want their own homes but need to develop the skills needed to manage a tenancy.
The individual needs to be vulnerable and within the following categories

- People who are homeless/potentially homeless;
- Ex Offenders
- People with a physical disability
- People experiencing domestic abuse
- People with a drug and/or alcohol issues
- Older people
- Young people
- People with Chronic illnesses
- People with learning difficulties
- People with mental health issues
- Refugees
- Vulnerable families

**WHAT DOESN’T SUPPORTING PEOPLE DO?**

Supporting people doesn’t fund the following

- Housing management
- Specialist counselling
- Day care
- Personal care
- Support in a care home
- Outreach work with rough sleepers
- Drop in centres
- Health Care
- Providing medication
- Detoxification programmes
- Therapeutic interventions
- Mediation services.

**THE COSTS INVOLVED**

Supporting people services are generally free of charge, however if an individual is accessing Supported Housing, Sheltered housing, direct access or refuge accommodation there may be some charges that they will have to pay, for example heating costs; TV licence that are included within the rent and service charge but are not eligible for housing benefit.

The rent and service charge costs are higher than general needs housing therefore if an individual is working and not eligible for housing benefit then Supported Housing may not be affordable for the individual and other options such as floating support in their own home or shared housing may be more appropriate.
WHO IS THIS DIRECTORY FOR?

This directory is for anyone who needs advice or information about housing related support services funded by Supporting People in Rhondda Cynon Taf. This includes staff of agencies or organisations that work with people who need to access a support service and people who require support for themselves or someone that they know.

WHAT IS INCLUDED IN THIS DIRECTORY?

The directory lists all of the housing related support services funded by Supporting People in this area that are temporary and accessed via the Housing Advice Centre and the Single Point of Access.

It provides details of the services they provide and who they are for.
HOW TO APPLY

If you wish to refer someone or refer yourself for these projects please complete the Supporting People Referral form, unless otherwise stated.

If you require further information about Supporting People Services please contact the Supporting People Team on

Telephone: 01443 485515

Email: SupportingPeopleTeam@rhondda-cynon-taff.gov.uk

Address: 11-12 Gelliwastad Road, Pontypridd, CF37 2BW

More information is available on the Housing solutions website

www.rhonddacynontafhousing.co.uk
DOMESTIC ABUSE PROJECTS

WOMEN’S AID RCT REFUGE (Women over 16 years old)

Women's Aid has Refuge provision for women fleeing domestic abuse; the main refuge site has 9 individual bedsits with self-contained kitchen and bathroom facilities. This is the intake and assessment centre and it is expected that women will only stay here for short periods of time; but will usually move to one of the other refuge sites within 1 or 2 weeks if appropriate and if space available. The refuge is staffed 24 hours a day 7 days a week. The refuge also contains a communal lounge and laundry facilities.

The other refuges are shared Houses within the Taff Ely and Cynon areas; support is generally available between 9am – 5pm Monday to Friday. Each family/individual unit will have their own bedroom but share the bathroom, kitchen and lounge areas. Including the main refuge, there is a total of 24 refuge spaces within RCT.

All refuges are direct access via Women’s Aid

Telephone 01443 400791 (office hours Monday – Friday 9am to 5pm)

Telephone All Wales Domestic and Sexual Abuse Helpline 08088010800 (evenings and weekends)

Email refuge@wa-rct.org.uk
WOMEN’S AID RCT FLOATING SUPPORT SCHEME (Women over 16 years old)

Women’s Aid have a floating support scheme, there are 25 spaces to provide support to vulnerable women who have experienced domestic abuse.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Women’s Aid please contact

WA RCT

Telephone 01443 400791

Email info@wa-rct.org.uk
HOMELESSNESS SUPPORT SERVICES/GENERIC SUPPORT PROJECTS

ADREF HOSTEL PONTYPRIDD (Anyone over 18 years old)

Adref have a 10 bed hostel for homelessness individuals, each resident has their own room and bathroom facility but share the communal lounge, kitchen and laundry. The support is available 24 hours a day 7 days a week.

Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently.

It is expected that residents will stay up to a maximum of 16 weeks dependent on the individual’s needs.

Access to the hostel is via the Housing Advice Centre;

11-12 Gelliwastad Road Pontypridd  CF37 2BW

Telephone  01443 485515

Email  Homelessness@rctcbc.gov.uk
ADREF FLOATING SUPPORT SCHEME (Anyone over 16 years old)

Adref have a floating support scheme, there are 11 spaces to provide support to vulnerable individuals in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Adref please contact

Angharad Edwards (Referrals) or Wayne Thomas (Divisional Manger)

Telephone 01685 878755

Email angharad.edwards@adref.org.uk      wayne.thomas@adref.org.uk
RHONDDA HOUSING ASSOCIATION INCLUDE FLOATING SUPPORT SCHEME  
(Anyone over 16 years old)

The floating support scheme provides support to vulnerable individuals in their own homes.

This includes support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

Within this scheme support is also available to provide support to those who have been made homeless and require support to assist with shared living; resettlement from temporary accommodation, crisis support and pre tenancy support. The aim is to prevent reoccurring homelessness and loss of accommodation. Theses spaces are accessed through the Housing Solutions Team in The Housing Advice Centre for individuals in RCT, the support is for a period of 6-8 weeks.

For more details about the support available from Rhondda Housing association please contact

Audrey Broome or Amanda Anstee

Telephone 01443 424250 or 01443 424228

Email supportenquiries@rhondda.org
MENTAL HEALTH PROJECTS

GOFAL’S DOVER STREET PROJECT MOUNTAIN ASH (Anyone over 18 years old)

This supported housing project is specifically for those with mental health problems; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

The project contains 4 individual bedsits which are made up of living room/bedroom with a small kitchen and a bathroom. There is a laundry room but no other shared or communal rooms. There are however steps to the main entrance of the building.

The support staff are available Monday to Friday 9 am – 5pm, the individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.
GOFAL’S GLENBOI PROJECT MOUNTAIN ASH (Anyone over 18 years old)

This supported housing project is specifically for those with mental health problems; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

The project contains 4 individual one bedroom flats. There are no shared or communal areas.

The support staff are available Monday to Friday 9 am – 5pm, the individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.
GOFAL’S SHERWOOD STREET LLWYN Y PIA (Anyone over 18 years old)

This supported housing project is specifically for those with mental health problems; it is likely that residents will only stay between approximately 6 and 12 months although this will be dependent on the individual’s needs.

This is a shared house for 4 residents; each resident has their own room but share the communal lounge, dining area, kitchen and bathroom.

The support is available 24 hours a day 7 days a week; the individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent.
GOFAL’S MOVE ON SUPPORTED HOUSING (Anyone over 18 years old)

Move on supported housing is specifically for individuals with mental health problems. There are 9 one bedroom units which are individual houses within the community these are dispersed within the Taff Ely area; this includes the Talbot Green and Rhydfulin areas.

In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months although this is dependent on the individual’s needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time.
GOFAL’S FLOATING SUPPORT SCHEME (anyone over 16 years old)

The floating support scheme is 39 spaces for individuals with mental health problems who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Gofal please contact

Julie Lloyd (Supported Housing) and Angela Jones (Floating Support)

Telephone 01443 845970

Email julielloyd@gofal.org.uk

angelajones@gofal.org.uk
GWALIA’S CAERSALEM HOUSE PROJECT TON PENTRE  (Anyone over 18 years old)

This supported housing project is specifically for those with mental health problems; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

Caersalem House is a project containing 4 flats which are shared; each resident has their own room but share the kitchen and bathroom with one other resident. The project is for 8 residents. There is a communal lounge/ Activity room.

The support is available 24 hours a day 7 days a week; the individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent.
GWALIA’S ELIAS COURT PROJECT TON PENTRE (Anyone over 18 years old)

The Elias Court is a project containing 5 individual one bedroom flats. There are no shared or communal areas, although residents are able to access the activity room in Caersalem House.

This project is move on supported accommodation for individuals with mental health problems. In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time. Support can be accessed at all times from Caersalem House.
GWALIA’S FLOATING SUPPORT SCHEME (anyone over 16 years old)

The floating support scheme is 54 spaces for individuals with mental health problems who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Gwalia please contact

Ben Griffiths or Rhydian Wiggins

Telephone 01443 438280

Email GCSRMHPEnquiries@gwallia.com
HAFOD CARE’S MERTHYR ROAD PROJECT PONTYPRIDD (Anyone over 18 years old)

This supported housing project is specifically for those with mental health problems; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

This is a shared house for 5 residents; each resident has their own room but share the communal lounge, dining area, kitchen and bathroom.

The support staff are available Monday to Friday 9 am – 5pm, the individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.
HAFOD CARE’S LLEWELLYN STREET PROJECT (Anyone over 18 years old)

This supported housing project is specifically for those with mental health problems; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

This is a shared house for 4 residents; each resident has their own room but share the communal lounge, dining area, kitchen and bathroom.

The support staff are available Monday to Friday 9 am – 5pm, the individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.
HAFOD CARE’S FLOATING SUPPORT SCHEME (anyone over 16 years old)

The floating support scheme is 27 spaces of low level support for individuals with mental health problems who require support in their own homes. It is ideally suited to those individuals who have had floating support but just need some support ongoing for a short period of time to help sustain their circumstances.

The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Hafod Care please contact

Sarah Tugwell

Telephone 029 2067 5844   Email saraht@hafodcare.org.uk
OLDER PERSONS PROJECTS

RCT HOMES SAFE PROJECT - OLDER PERSONS FLOATING SUPPORT (anyone over the age of 55)

The floating support scheme is low level support for anyone over the age of 55 who requires support in their own home. This will include those in sheltered accommodation, those in private rented tenancies as well as Housing association tenants and owner occupiers.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from RCT Homes please contact

Claire James (Older Person’s Support Team Leader)

Telephone 08453 014141 or 01443 494400

Email clairej@rcthomes.co.uk
FORMER OFFENDER PROJECTS

GWALIA’S OFFENDER SUPPORTED HOUSING (anyone over 18 years old)

Gwalia has 3 units of supported housing within the Taff Ely area; including Cilfynydd, Pontypridd and Mountain Ash. The units are dispersed in the community and suitable for those with an offending history who have moderate support needs and need to rebuild the skills required to live independently.

It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time.
GWALIA’S OFFENDER FLOATING SUPPORT SCHEME (anyone over 16 years old)

The floating support scheme is 5 spaces for those with a history of offending who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Gwalia please contact

Gaynor Peploe

Telephone 01443 491544

Email GCSCastleHouseEnquiries@gwalia.com
ADREF’S NEWSTART SCHEME (anyone over 16 years old)

This is a 10 space floating support scheme is for those with a history of offending who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Adref please contact

Angharad Edwards (Referrals) or Wayne Thomas (Divisional Manager)

Telephone 01685 878755

Email angharad.edwards@adref.org.uk       wayne.thomas@adref.org.uk
SUBSTANCE MISUSE PROJECTS

GWALIA’S CASTLE HOUSE PROJECT TREForest  (Anyone over 18 years old)

This supported housing project is specifically for those with substance misuse problems; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

Castle House is a project containing 5 self-contained flats with a communal activity room.

The support is available 24 hours a day 7 days a week; the individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent.

The project also has 2 supported housing units in Pontypridd. In most cases these would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time. Support can be accessed at all times from Castle House.
GWALIA’S CASTLE HOUSE FLOATING SUPPORT SCHEME (anyone over 16 years old)

The floating support scheme is 20 spaces for those with a history of offending or have a substance misuse problem who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Gwalia please contact

Gaynor Peploe

Telephone 01443 491544

Email GCSCastleHouseEnquiries@gwalia.com
YOUNG PERSONS PROJECTS

ACTION FOR CHILDREN’S YOUTH SUPPORT SCHEME (Anyone between the ages of 16-24)

The Action for Children Youth Support Scheme is 38 spaces of floating support for young vulnerable people aged 16-24 supporting both single young people and lone parents. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

Comments received from previous users of the service are

‘In the last year the support received from Action for Children has been great; they have helped me achieve a lot and now I’m debt free. Can budget and look after my tenancy’

‘The support has been helpful to me by helping me maintain my tenancy. Helping me furnish my home, to budget my money and build my confidence’
For more details about the support available from Action for Children please contact the Youth Support Team

33 Gelliwasted Road, Pontypridd, CF37 2BN,

Telephone 01443 406819

Email: youth.support@actionforchildren.org.uk
THE GRANGE (Anyone between the ages of 16-24)

Adref have a 10 bed hostel for homeless young people, each resident has their own room which includes a bathroom and cooking facilities but they will share the communal laundry. The support is available 24 hours a day 7 days a week.

Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently.

It is expected that residents will stay up to a maximum of 16 weeks dependent on the individual’s needs.

Access to the hostel is via the Housing Advice Centre;

11-12 Gelliwastad Road Pontypridd  CF37 2BW

Telephone  01443 485515

Email  Homelessness@rctcbc.gov.uk
ADREF’S YOUNG PERSONS FLOATING SUPPORT (Anyone between the ages of 16-24)

The scheme is 5 spaces of floating support for young vulnerable people aged 16-24. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

Comments received from previous users of the service are

'I have been receiving support

For more details about the support available from Adref please contact

Angharad Edwards (Referrals) or Wayne Thomas (Divisional Manger)

Telephone 01685 878755

Email angharad.edwards@adref.org.uk    wayne.thomas@adref.org.uk
GWALIA’S DUFFRYN HOUSE EMERGENCY ACCOMMODATION UNIT MOUNTAIN ASH (Anyone between the ages of 16-21)

This is a 5 bed hostel for young vulnerable people who have been assessed as being homeless; each resident has their own room but share the communal lounge, bathroom and kitchen. The support is available 24 hours a day 7 days a week.

Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently.

It is expected that residents will stay up to a maximum of 16 weeks dependent on the individual’s needs.

Access to the hostel is via the Housing Advice Centre;

11-12 Gelliwastad Road Pontypridd CF37 2 BW

Telephone 01443 485515

Email Homelessness@rctcbc.gov.uk
HAFAN CYMRU’S BRIDGET PROJECT (Anyone between the ages of 16-24)

This supported housing project is specifically for young vulnerable people; it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

This project comprises two shared houses and move on supported housing. The shared houses has an age group of 16-21 and the move on supported housing is for the age group of 16 – 24

SHARED HOUSES

One shared house is in Cilfynnydd and is for 3 female residents who will have their own individual bedrooms but share a communal lounge and kitchen and a bathroom.

The other is in Pen y Graig and is for 3 male residents who will have their own individual bedrooms but share a communal lounge and kitchen and a bathroom.

The support is available at agreed times 7 days a week although support can be accessed at other times when support staff are available. The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

MOVE ON SUPPORTED HOUSING

The move on supported housing is specifically for young vulnerable people. There are 6 one bedroom flats within the community these are dispersed within the Taff Ely area including the Talbot Green and Rhydfelin areas. In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time.
For more details about the support available from Hafan Cymru please contact

Angela Joyce

Telephone : 01443 237015

Email  Angela.Joyce@hafancymru.co.uk
LLAMAU’S TY RHONDDA PROJECT TONYPANDY (Anyone between the ages of 16-24)

This supported housing project is specifically for young vulnerable people; it is likely that residents will only stay between approximately 6 and 12 months although this will be dependent on the individual’s needs.

Ty Rhondda is a project containing 3 self-contained flats; and a communal lounge/activity room.

The support is available 24 hours a day 7 days a week; the individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

There is also a short stay self-contained Emergency Room, which can be accessed through Housing Advice Centre.
LLAMAU'S DUNRAVEN STREET, TONYPANDY (Anyone between the ages of 16-24)

The Dunraven Street project is a project containing 3 individual one bedroom flats. There are no shared or communal areas, although residents are able to access the activity room in Ty Rhondda.

This project is move on accommodation for young vulnerable individuals. In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time. Support can be accessed at all times from Ty Rhondda.
LLAMAU’S YOUNG PERSONS FLOATING SUPPORT (Anyone between the ages of 16-24)

The scheme is 10 spaces of floating support for young vulnerable people aged 16-24. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Llamau please contact

Carol Sheldon

Email TyRhondda@llamau.org.uk

Telephone 01443 432260
VULNERABLE FAMILIES PROJECTS

HAFAN CYMRU VULNERABLE FAMILY SUPPORTED HOUSING (Vulnerable women/families over 16 years old)

The Supported Housing scheme is temporary and it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual’s needs. The project is for vulnerable families/vulnerable women over 16 years old.

The project is made up of 9 family units within the communities of Beddau and Penygraig the units are mostly houses but some flats.

The support is available at agreed times throughout the week dependent on individual need. The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.
HAFAN CYMRU’S FLOATING SUPPORT (Vulnerable women or men who have experienced domestic abuse over 16 years old).

The scheme is 19 spaces of floating support for vulnerable women or men who have experienced domestic abuse. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For more details about the support available from Hafan Cymru please contact

Angela Joyce

Telephone: 01443 237015

Email - Angela.Joyce@hafancymru.co.uk